

WELCOME BACK VISITORS!

We have missed you.



We recognize that the separation from your loved one has been difficult during this pandemic, and we are glad to be able to offer visitation once again. We want the time you spend visiting to be comfortable, enjoyable and safe for everyone.

Please find important information on what to expect when you are visiting your loved one at our Center - and remember to work with Center staff to schedule your visit.

Upon your arrival to our Center, your temperature will be taken and you will be asked screening questions about COVID-19 symptoms, recent travel and prior exposure to COVID-19. You will also be asked to sign an acknowledgment. While visiting, please follow the “Core Principles of COVID-19 Infection Prevention” during your entire time in the Center.

Should you have any questions or concerns, please ask a staff member for assistance.

The “Core Principles of COVID-19 Infection Prevention” include:

- Screening of all who enter the Center for signs and symptoms of COVID-19 (including temperature checks and questions/observations relating to COVID-19).
- Hand-washing for at least 20 seconds and/or using alcohol-based hand sanitizer before and after visiting with your loved one.
- Covering your mouth and nose at all times with a cloth mask and avoid touching your face.
- Maintaining social distancing of at least six feet between persons, including staff and your loved one.
- Following all of the wayfinding signs and other important COVID-19 notices throughout the Center.
- Confining your presence in the Center to the designated visitation area or to your loved one’s room (if permitted).
- If you are visiting in your loved one’s room:
 - Limiting surfaces touched both inside the room and on your way to and from the room
 - Wearing any personal protective equipment (PPE) the staff instruct you to wear, asking for assistance if needed, and removing it prior to leaving your loved one’s room, according to staff instructions. We are here to help you!
 - Using hand sanitizer before and after PPE removal.
- Limiting your interactions with others (residents or staff not involved in your loved one’s care) and maintaining 6 feet of distance from them as well.
- Monitoring yourself and reporting any signs and symptoms of COVID-19 (cough, fever, chills, body aches, headache, fatigue, congestion or runny nose, nausea or vomiting, diarrhea or new loss of taste or smell) right away while in the Center or after visiting.
- Reporting to the Center Executive Director or Center Nurse Executive any inconsistencies that you observe with others following these principles.

Also, if you test positive for COVID-19 within 14 days after your visit, please immediately report your positive test result to the Center’s Executive Director. The safety and health of our patients/residents, staff, and visitors is our highest priority. Thank you for your cooperation as we all do our very best to adhere to the guidelines and mitigate the risk of transmission of COVID-19. If you have any questions or concerns, do not hesitate to contact the Center Executive Director.